

Curriculum vitae

Ir. Erik Verheul

Agile consultant / project- and interim manager

Personal data:	Contact:
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Experience overview

- 1990 — present: Scrum master and Agile coach, project- and interim manager
- 1990 — 2006: ICT Project- and interim manager
- 1985 — 1990: Manager of a start-up company
- 1983 — 1985: Change manager
- 1980 — 1983: Account Manager / Sales representative

Profile

Today, many companies see the urge to become Agile to attain a shorter time to market, better quality, higher productivity and an attractive work climate. Scrum teams are formed and product owners assigned. And yet the expected results are not being achieved.

As an agile consultant I help your company take steps to achieve your objectives. Clear priorities for all employees and a management style where trust is paramount are crucial in this respect.

I have a coaching and facilitating leadership style, strong analytical skills and am always investigating new ways to create software that exceed the expectations of the client. I am a certified LeSS practitioner, SAFe agilist, Scrum master and Prince 2 project manager. I prefer long term success above short term showcases. I proved to be pragmatic and successful even in not (yet) agile organisations. For me my assignment is a success when it brings the value intended by the stakeholders as well as a sustained improvement in co-operation and productivity.

Education

Eindhoven University of Technology

Master's degree in Industrial Engineering and Management Science

Specialisation: Business control systems and computer science

Certificates

- Certified LeSS practitioner (see <https://less.works/profiles/erik-verheul>)
- PMI Lean Six Sigma Yellow Belt
- Certified SAFe Agilist (Scaled Agile Framework)
- Certified ScrumMaster
- Prince 2 practitioner
- Sun Certified Enterprise Architect for J2EE (score 95%).
- 'MCSE certifications for Networking basics', 'Implementing and supporting Windows NT Server' and 'TCP/IP on Windows NT' concluded with a certificate of excellence
- Post academic Management course (University of Maastricht, department of economics)

Languages

Dutch (native speaker), English, German (spoken)

Experience

8/2020 - now Verheul Consultants

Agile consultant

11/2018 - 8/2020 Verheul Consultants

Design and build of a multi-team portfolio and product backlog single page application as alternative for Jira and others. See <https://github.com/ErikVerheul/OneBacklog>.

8/2018-10/2018 ABN-AMRO - Scrum master and Agile coach

Scrum master of a data science and a software implementation team.

4/2018 - 8/2018 – break

I'm taking a break because both my parents passed away this spring.

1/2018 - 3/2018 PostNL – SAFE Release Train Engineer

As RTE I helped preparing the business and the 7 logistics IT teams for their first Program Increment event which proved to be a success.

2/2017 - 10/2017 BINCKBANK - Scrum master and Agile coach

Binckbank went through an agile transforming. I coached 4 teams in a row to become productive and self-organizing so that a permanent Scrum master could take over.

1/2016 - 10/2016 Royal FloraHolland - Scrum master and Agile coach

As Scrum coach, I set up the logistic team in Naaldwijk. In Aalsmeer I took over the role of Scrum master for two logistic teams from my predecessor.

2/2015 - 10/2015 ABN-AMRO Netherlands - Scrum master and Agile coach

The goal of the TOPS2020 project is to re-engineer the IT landscape. I introduced Agile and Scrum for the teams who transform the core systems of the bank. Apart from the TOPS2020 project I coached a new business driven 'Client program' team and created a shared backlog for this and 4 co-operating teams in Jira.

2014 ING Netherlands – DevOps coach

Via TCS I replaced the continuous delivery coach of 4 DevOps teams of the Global Instructions and Order Management (GIOM) of the Global digital channels & payments division.

2014 Vektis CV – Scrum master and coach for two BI teams

As Scrum master I coached two cross functional teams totalling about 20 persons with data managers, ETL, SAS, Cognos, test and domain specialists. Thanks to my effort the teams moved from Waterfall to Scrum and worked with clear goals and focus.

2014 Delta Lloyd – Scrum master and coach

Two Scrum teams totalling about 14 persons realise part of the program 'one single client view'. The team members including the product owner were new to Scrum. I successfully coached the product owner and the teams to come up-to-speed. From now on the Arnhem location will work with dedicated Scrum teams, a breakthrough.

2013 Mirabeau – program manager

I was responsible for five related E-commerce projects in The Netherlands and Belgium of the Maxeda DIY group, a major client of Mirabeau. One of them was the successful migration to the Amazon cloud. Four teams with more than 20 persons all together.

2013 KLM – delivery lead

The goal of the Inspire Search project is to increase the conversion on the KLM.com site by improving the user experience. As delivery lead I was responsible for the timely delivery of the monthly releases in co-operation with Operations, the business and the three development teams. These teams sized more than 20 specialists all together.

2011 – 2012 Ahold – Scrum master and coach

I introduced Scrum as a means to target an otherwise impossible deadline. The time-to-market of the software changes (including a SEPA integration) for the Praliné project has been reduced from months to weeks. I supported three teams totalling 16 persons partly located in India.

2010– 2011 Verheul Consultants

Advice work for existing relations like the local counsel. Finally, time for my certification for Scrum and Prince 2 and to update my Java Enterprise knowledge. Evaluation and test of the now favourite tools for source code management and continues integration. These tools are a requisite for the use of Scrum for software development.

2007 – 2009 Dutch National Police – lead engineer, project manager – Scrum coach

For almost three years I was responsible for the application support and maintenance of the national criminal investigation and identification applications.

2006 Storaminds – project manager

As project manager I was responsible for the software development and roll-out of a mega contract for the ING bank. The system designed to comply with the WID (Wet Identification) went successfully into production.

2006 BBNed – Scrum master

The order-entry module of the OSS/BSS system needed to be replaced after BBNed decided to in-source the production software. The project was over time and over budget when I got my assignment. Thanks to the Scrum approach and my attention to improve the test environment and methods I got the project under control.

2005 – 2006 Delta Lloyd health insurances – project manager

Technical project manager for the implementation of a new label for diabetics.

2005 stadsdeel ZuiderAmstel - interim- & project manager

2002 – 2004 Verheul Consultants - project manager / several customers

1998 – 2001 Activity Project Management Services

- Lucent Technologies - project manager*
- Amsterdam Airport Schiphol – test- & project manager*
- VNU Publitec – interim- & project manager*

1996 – 1998 Triple P / Project & interim manager (multiple simultaneous projects)

- KLM – commercial team leader*
- Ministerie van Justitie – fixed date, fixed price contract manager*
- Amsterdam Airport Schiphol – fixed date, fixed price contract manager*
- Deutsche Bank de Bary – interim & project manager*
- Hoogovens – fixed date, fixed price contract manager*

1995 – 1996 Verheul Consultants – Consultant and Project manager at BaaN

1990 – 1995 Siemens Nixdorf Informatie Systemen – Senior Project manager

1989 Netzsch Gerätebau GmbH, Bavaria, Germany – Technical and commercial consultant

1985 – 1989 Maple Instruments BV - managing director of a start-up

1983 – 1985 PIE Medical NV - Business consultant

1980 – 1983 ADP Network Services - Account Manager & Sales representative